smarthinking

Support student success with expert online tutoring





Providing the help students need can be a challenge. With competing demands for their time and many balancing work and family with their coursework, students need flexible options for after-hours or off-campus help.

Online academic tutoring services from Smarthinking give students access to expert tutors—on-demand or by appointment—in a wide range of subjects within their field of study.

Maximize faculty resources and improve student success

Allow faculty to focus on at-risk students and other initiatives by providing an additional channel of support for students who don't need face-to-face attention or cannot make it to campus.

Research shows that online tutoring from Smarthinking positively impacts student success. You'll see higher grades, improved course completion, and increased student retention.

Provide help with reading skills

Students may struggle with reading for a variety of reasons: poor foundational skill building in previous educational settings, learning disabilities, or challenges with learning English as a second language. Our tutors help in areas such as:

- Reading comprehension
- Word level skill

Sentence skills

Vocabulary development

Our tutors

- More than 90% have
 master's degrees or PhDs
- All are thoroughly screened with ongoing monitoring and training
- All are trusted teachers and/or tutors, with an average of 9 years' tutoring experience

Visit **pearsoned.com/ smarthinking** to learn more.



Our approach

Smarthinking's tutors do not solve problems for students. Instead, tutors use a problem-solving based teaching style to address students' immediate concerns and provide guidance on how to improve their word-level skills, fluency, and overall reading. This way, students become more confident, independent, effective, and efficient readers.

Our student satisfaction scores—as well as consistent faculty praise and feedback—show us that this approach works. Over 91% of students were pleased with the assistance they received.

How Smarthinking works

Access

Students can sign in directly from our website, from their LMS, and with integrations available from select Pearson MyLab[™] & Mastering[™] products. Android[™] and iOS apps are also available so students can sign in from their mobile devices.

Live, on-demand online tutoring

Typically available 24/7 during the school year, Smarthinking's live tutoring sessions are conducted one-on-one within our virtual whiteboard environment, which provides real-time collaboration.

Prescheduled sessions are available and offline questions also are accepted for response within 24 hours.

Smarthinking's expansion of its repertoire to include reading comprehension and analysis as well as vocabulary and pronunciation will greatly assist our developmental and second language students and faculty. The writing, math, and software tutors at Smarthinking are utilized by our students on a regular basis; easily accessible, quality online support in reading completes the solution for college readiness skills, and we are anxious to make use of Smarthinking's newest resource.



 Li-Lee Tunceren, Lead Faculty Associate, Center of Excellence for Teaching and Learning St. Petersburg College, Florida

Visit pearsoned.com/smarthinking to learn more.

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