Dean of Students
The Dean of Students is available to assist all students in any matters they may be facing as we move to a remote service provision for the remainder of the spring 2020 semester. If you are experiencing trouble with food or housing insecurity, have questions about your current circumstances, having problems with another student or just need some support, please contact me at uticacollegestudentaffairs@utica.edu or call our office at 315-792-3100. You can connect with us on Facebook @UCStudentAffairs, Instagram and Twitter @uticacollege_sa

Campus Safety
Campus Safety is operating business as usual with a heightened awareness, to make sure that the campus remains safe. The new edition to our mission is the checkpoint at the Burrstone Road entrance. All 24/7 services Campus Safety provides remain in place. Contact us at 315-792-3046.

Counseling Center
The Counseling Center is providing services to students through telecounseling and video counseling. If you were seeing a counselor, one of the counselors will be contacting you about continuing your therapy over a confidential telephone line or video platform. You may also request the counselor to assist you in finding counseling services in the area you are now residing.

If you are seeking counseling and have not been seen in the Counseling Center we strongly encourage you to find a counseling service in the area you are now residing. There may be a limited number of new telecounseling appointments available with the Counseling Center. Please call 315-792-3094 or visit the website at https://www.utica.edu/student/development/counseling/index.cfm if you are having difficulty connecting with a local provider. If you have a mental health emergency, please call 911 or you may also contact the National Suicide Prevention Lifelife 1-800-273-8255 or www.suicidepreventionlifeline.org/

Health Center
Student Health Services will be available to answer questions and provide some services listed below by calling 315-792-3094 and leaving a voice message, your call will be answered daily during business hours or via email health@utica.edu Please remember email is not a secure form of communication, therefore confidentiality cannot be assured. Please use our phone option if privacy is essential. Visit our webpage for additional information and links to services https://www.utica.edu/directory/health-center
Our office will not be open for walk-in or in person medical appointments, but we would be happy to give you advice by phone. If you are experiencing a medical illness and need care:

- Call your Primary Care Provider (doctor, nurse practitioner, physician assistant) for an appointment.
- Call the Telehealth phone number listed on your insurance plan. Most insurance plans have a 24/7 telehealth option to call for medical treatment. Go to your plans website for instructions. UC students that have the MVP college insurance plan can visit https://www.utica.edu/student/health/media/MVP-After-Hours-Care.pdf
- If you do not have either of the above options and you are sick, you will need to go to a local Urgent Care Center, but it is best to call ahead to be sure they are open and can accomodate you.
- If it is an emergency, Call 911 for an ambulance and immediate care.

Other services available:

- Obtaining/releasing medical records: email a completed medical release form to health@utica.edu
- Medication refills: send a secure message through the student health portal with your request to Terri Sherman https://utica.studenthealthportal.com/
- Questions about required health information: Call 315-792-3094 or email health@utica.edu

Additional Resources:
https://www.utica.edu/directory/health-center
https://www.webmd.com/
https://www.cdc.gov/

Center for Career and Professional Development
The Center for Career and Professional Development has moved student services online! Your Career Coach is available to meet with you via Google Hangout, phone, or e-mail on a variety of career development topics including: resume and cover letter reviews, mock interviews, job and internship searches, and LinkedIn reviews. Use the links below to book an appointment:
- Jenn Rubino, School of Business and Justice Studies students: https://jennrubino.youcanbook.me
- Sarah Garramone, School of Arts and Sciences students: https://sarahgarramone.youcanbook.me
- Tory Pardee: School of Health Professions and Education students: https://victoriapardee.youcanbook.me

We’re also accessible by e-mail at careerdevelopment@utica.edu and by phone at 315-792-3087. For campus employment inquiries, e-mail campusemployment@utica.edu or call 315-792-3511. Catch us on Twitter and Instagram using @uccareerdevelop

Student Conduct & Community Standards
Student Conduct services are available via phone and online. Students are able to report any incidents or violations of the Student Code of Conduct by calling Campus Safety 315-792-3046 or Student Conduct & Community Standards at 315-792-3363.

Student Conduct can be reached in the following ways:
Telephone - 315-792-3363, Email - calohman@utica.edu, Twitter - @UC_Conduct

Title IX
Students, faculty and staff have access to report Title IX issues through the online reporting form which can be accessed through: https://www.utica.edu/college/tix/complaint.cfm

Reports can also be made by contacting Lisa Green, Title IX Coordinator, at lcgreen@utica.edu

All confidential and non-confidential resources remain in place and will be available via telephone for any student, faculty or staff requiring assistance. Please visit the Title IX web page at https://www.utica.edu/college/tix/index.cfm for a full list of resources (access the “Who to Call, Where to Go” link on the left hand side of the page).

Should the need arise for an investigation, the process will occur via telephone and web-based tools such as Google hangouts.

For more information please contact Lisa Green at lcgreen@utica.edu.

Bias Response and Reporting Network (BRRN)
Students, faculty and staff are still able to report bias-related incidents and concerns through the online reporting form which can be accessed at: https://www.utica.edu/forms/bias/index.cfm Reports can also be made by contacting Alane Varga, Dean for Diversity and Inclusion, at avarga@utica.edu or any member of the BRRN team.

The BRRN will continue to work together to respond to any concerns raised. Once we receive a report, one of the members of the network will reach out to the person filing the report and ensure that they are connected with the appropriate person or office for support and appropriate action. All on campus resources will be available via telephone for any student requiring assistance.

If necessary, the BRRN will also make a referral to the appropriate investigatory person, team, or office. Those offices and staff members will follow their process via telephone and web-based tools such as Google hangouts. For more information, please visit the Bias Incident Reporting webpage at https://www.utica.edu/bias-incident-reporting or contact Alane Varga at avarga@utica.edu or 315-792-3324.

Behavioral Intervention Team
The BIT will continue to meet (virtually) during the remainder of the semester. The impetus for the creation of BIT is to provide a resource for members of the campus community to refer students of concern. Causes for concern may include displays of emotional extremes or repeated patterns of depression, withdrawal behavior, requests or indications of the need for assistance with difficult challenges, or disruptive or disorderly behavior. BIT does not replace the Counseling Center referral process.

For any situation where there is an immediate concern for safety, call Campus Safety at 315-792-3046. BIT meets weekly. You can find the Student/Situations of Concern Referral Form to complete at the Dean of Students webpage or by following the link below: https://docs.google.com/forms/d/e/1FAIpQLSdOHPpbf7rcI-QNR40-1hohs1U9PxBLEpXZ99sSUfs4M81g/viewform

Should you have any questions or need any additional information, please contact me at 315-792-3100 or trecklun@utica.edu.
New Student Programs
New Student Programs staff will continue to work closely with admissions and the college campus to on-board and welcome new students through virtual events and online communications. In addition, we will be continuing to update our new page for parents and families with any new information and/or resources. Parents and families may access this page by visiting https://www.utica.edu/families.

We will also continue to do regular outreach to our current first-year and special population students (including transfer students, commuting students, FirstTrax Program students, etc.) to help guide and support students remotely. Please refer any students with immediate need to the contact information below.

For questions or concerns regarding New Student Programs, please contact Lauryn Moore at lamoore@utica.edu, or 315-223-2598.

Student Government Association
Student Government Association (SGA) will continue to run as a functioning Student Senate. Weekly Senate and House of Organizations meetings will be held remotely, online. Meetings are open to all students, and the meeting minutes, including voting outcomes and recognition of new clubs/organizations, will be posted to the SGA Pioneer Place page. In addition, all SGA executive board members will be continuing their respective position responsibilities, and will hold remote weekly office hours.

Beginning in early April, online elections for the 2020/2021 SGA election will begin; all of the intent of candidacy applications, campaigning, voting ballots, and communication will be on Pioneer Place.

For questions or concerns, please contact SGA President Michael Delia at mddelia@utica.edu.

Student Living and College Engagement
The SLCE office continues to manage the housing needs of our students. We are communicating with our students who have moved to an alternate location to do their online work. 2020 room selection will be running for our returning students. Please follow the link below to learn more about room selection. https://www.utica.edu/college-community/living-campus/residential-life-and-student-living/housing-selection-and-requirements

For additional information regarding student housing, please contact Marissa Finch via email at mmfinch@utica.edu.

The College Engagement and Leadership Development staff will continue to engage our students in an online format. Students interested in additional information about Leadership Development should contact Bethany Vanbenschoten via email at bavanben@utica.edu. For social engagement opportunities please reach out to Jason Francey via email at jrfrance@utica.edu.

Even in the online world Greek Life is still active. If you have any questions or want to learn more about UC Greek Life, please reach out to Fran Lucia at flucia@utica.edu.

For additional information or questions, please contact Scott Nonemaker (ED for SLCE) at scnonema@utica.edu.