

Utica University

2025-2026 HEDS Student Satisfaction Survey

Live Summary of Responses

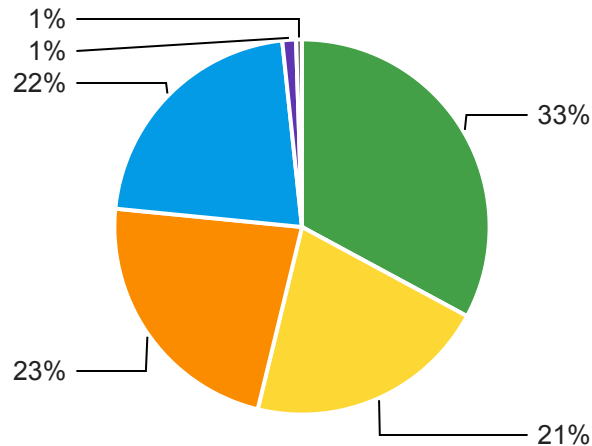
Total Number of Students Who Have Submitted the Survey To Date

597

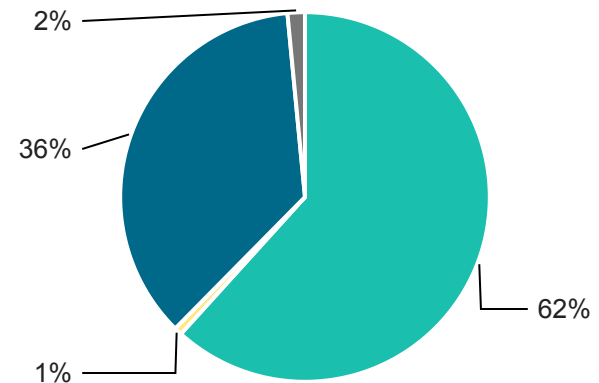
Welcome to the live update of responses to the Student Satisfaction Survey. This summary will update anytime you return to the link or refresh the screen while the survey is open. We created this summary is to give you a sense of how students on your campus are responding to the survey while the survey is live. When looking at these data, please keep in mind that people can and do skip questions. That means that the results for each question are based on how many people answered that question. Finally, because the following graphs are live and update while your survey is open, the results you see below may differ from your final survey results.

Information About Students Who Finished the Survey

Academic Classification



Gender



■ Freshman/First Year ■ Sophomore ■ Junior ■ Senior
■ Other academic classification ■ Prefer not to respond

■ Woman ■ Nonbinary ■ Man ■ Prefer not to respond

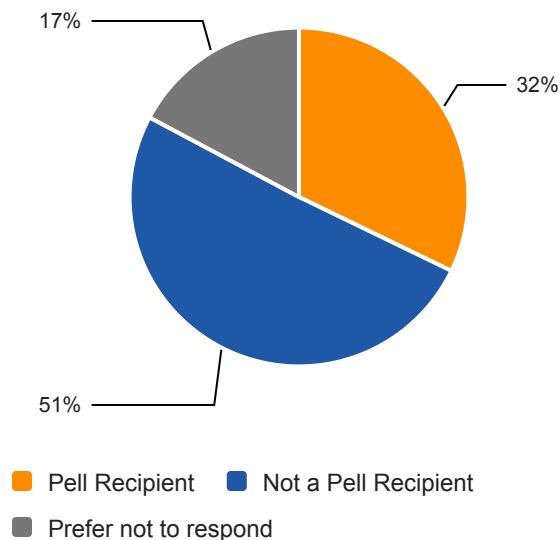
Information About Students Who Finished the Survey

Represented Races and/or Ethnicities

Students can select all races/ethnicities that apply to them.

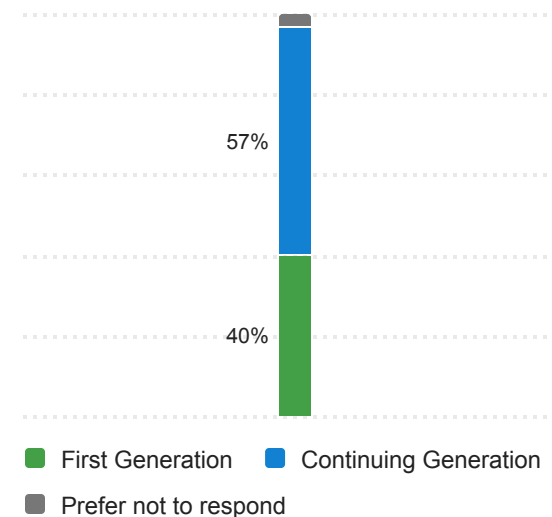
Race/Ethnicity	Percentage of Choices
American Indian or Alaska Native	3%
Asian	5%
Black or African American	12%
Hispanic or Latino	9%
Middle Eastern or North African	1%
Native Hawaiian or Pacific Islander	0%
White	68%
Some other race or ethnicity	0%
Prefer not to respond	2%

Pell Status

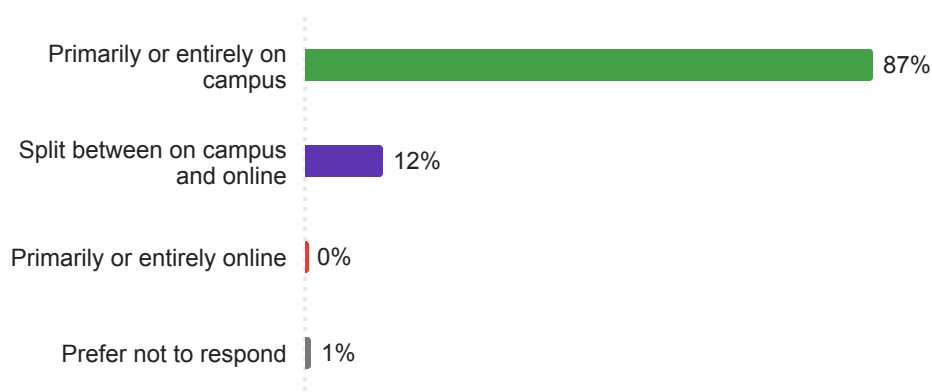


Parents' Education

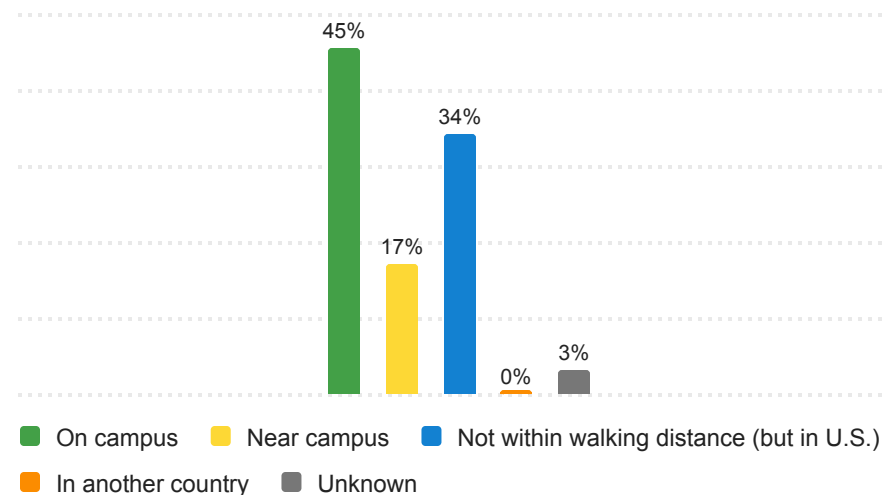
Based on the highest level of education completed by students' parents or those who raised them.



Where These Students Attend Classes:



Where These Students Live:

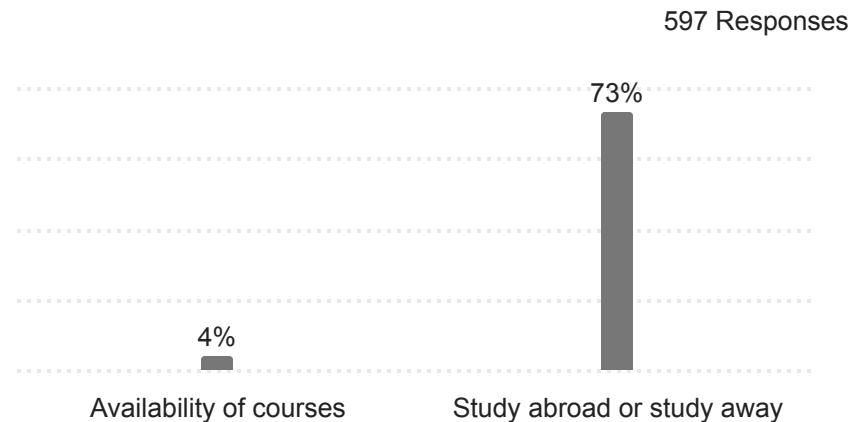


Interpreting Your Students' Level of Satisfaction

This survey asks your students to rate how satisfied they are in four key areas of student experience that promote student success: **academic experiences, course instruction, campus services and facilities, and campus life.**

On the next five pages, we will look at the percentage of your students who are **very or generally satisfied** with each of the items that comprise the four areas listed above. This "*percent satisfied*" is calculated only from the total number of students who have experienced each item, as not all students experience every item. For example, while a small proportion of students participate in study abroad, every student will have experience with the availability of courses they want or need:

Percentage of your students who have not experienced:



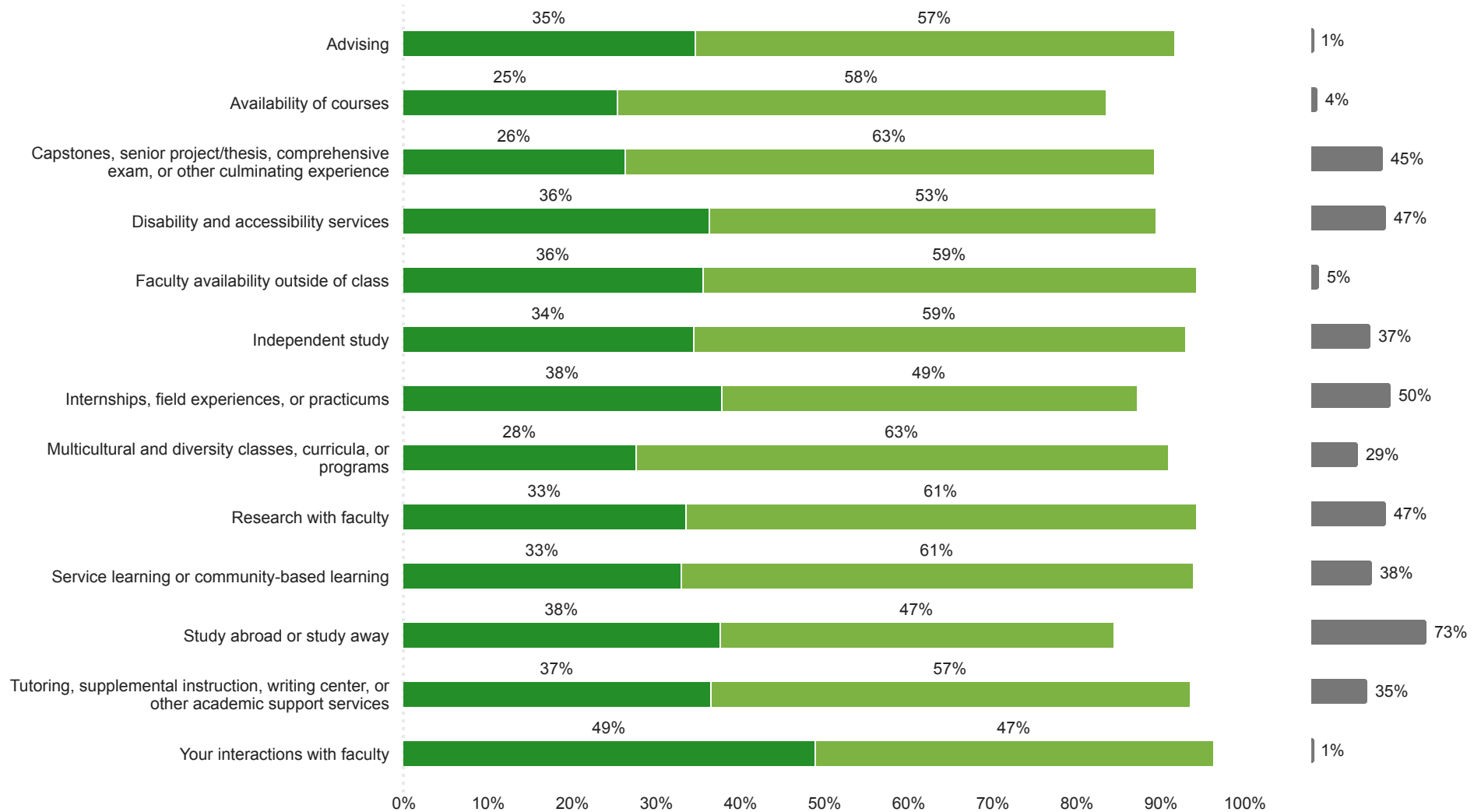
Because of this, we also show the percentage of students who have not experienced each item to the right of the charts showing overall student satisfaction. While it's ideal to see high satisfaction across all areas, the impact of any particular area on overall student satisfaction with the institution depends on how many students have actually experienced the item. High satisfaction with a service that only a few students have used may have less overall impact than high satisfaction with something most students experience. You can also use this data to assess whether students are engaging with your campus in the ways you expect. Are there programs, experiences, services, or facilities at your institution that you would like more students to benefit from?

Quality of Academic Experiences

We asked your students to rate their satisfaction with the *quality of their academic experiences* in thirteen areas.

- **Green Bars** - Shows the percentage of students who say they are *very satisfied* or *generally satisfied* with each academic experience. These percentages exclude students who have not experienced the area.
- **Grey Bars** - Shows the percentage of students who *did not have* a specific academic experience.

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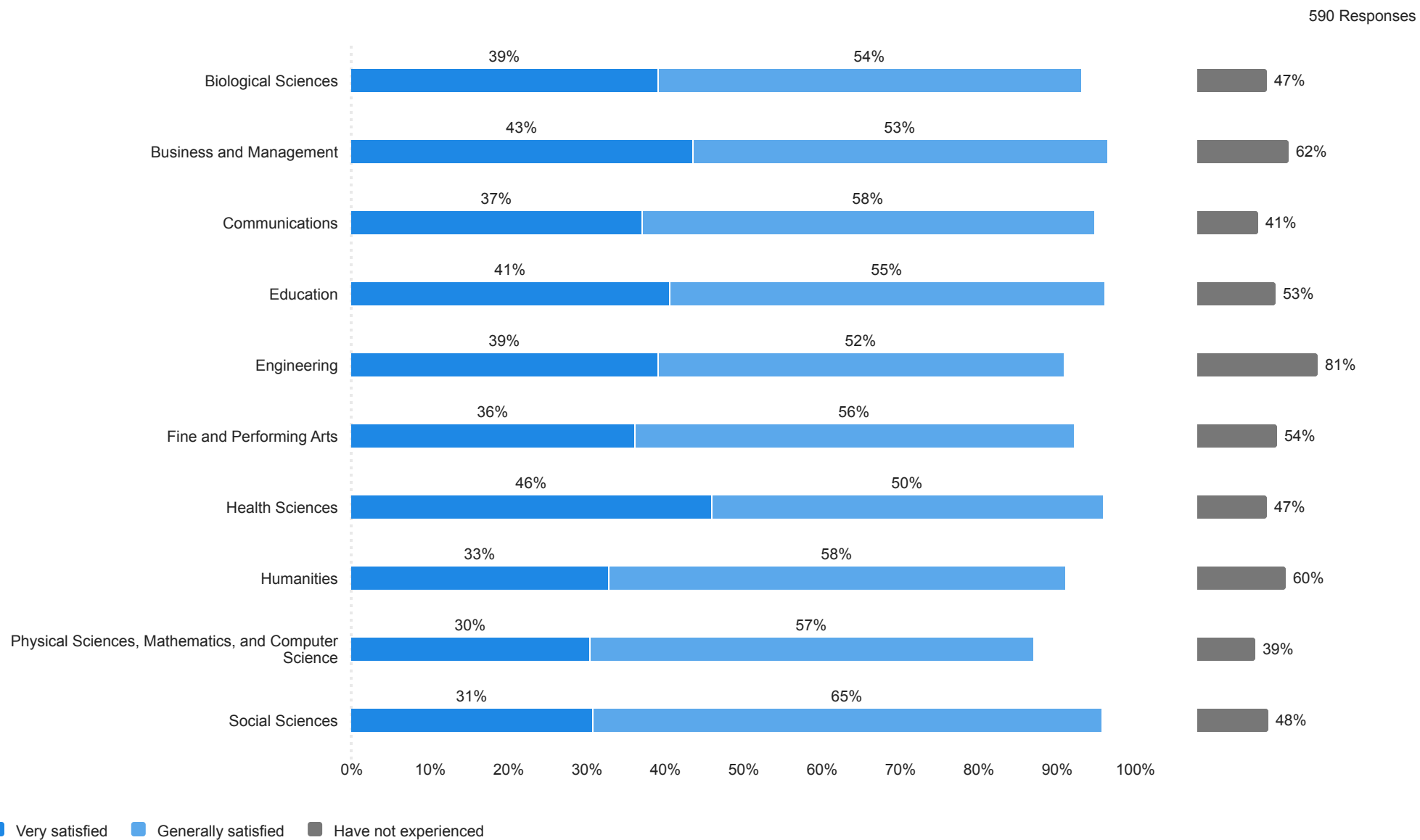


■ Very satisfied
 ■ Generally satisfied
 ■ Have not experienced

Quality of Course Instruction

We asked your students to rate their satisfaction with the *quality of their course instruction* in ten areas.

- **Blue Bars** - Shows the percentage of students who say they are *very satisfied* or *generally satisfied* with each category of course instruction. These percentages exclude students who have not experienced the category.
- **Grey Bars** - Shows the percentage of students who *did not experience* course instruction in this category.

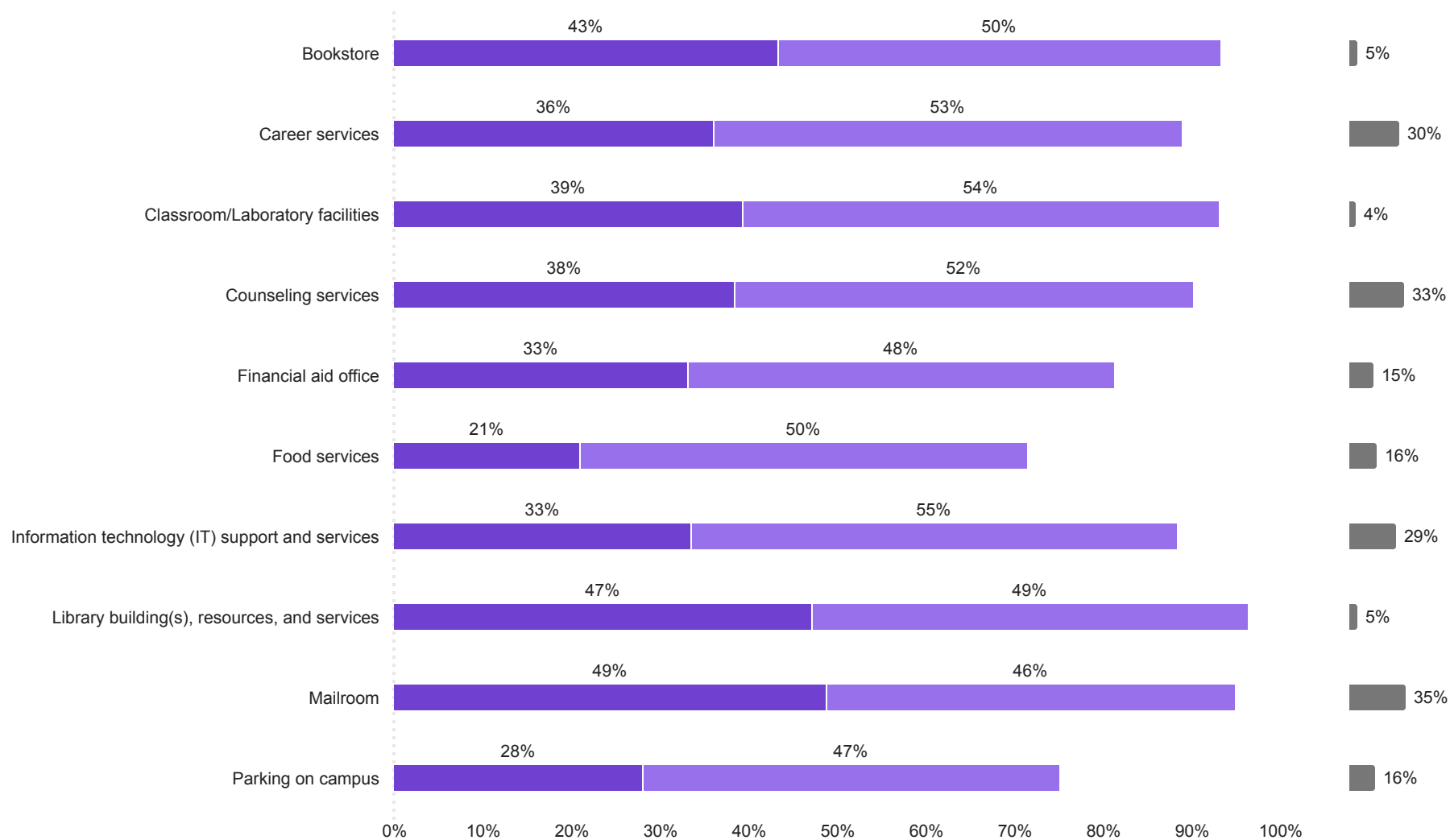


Quality of Campus Services and Facilities

We asked your students to rate their satisfaction with the *quality of twenty-one campus services and facilities*.

- **Purple Bars** - Shows the percentage of students who say they are *very satisfied* or *generally satisfied* with a service or facility. These percentages exclude students who have not experienced the service/facility.
- **Grey Bars** - Shows the percentage of students who *did not experience* the service or facility.

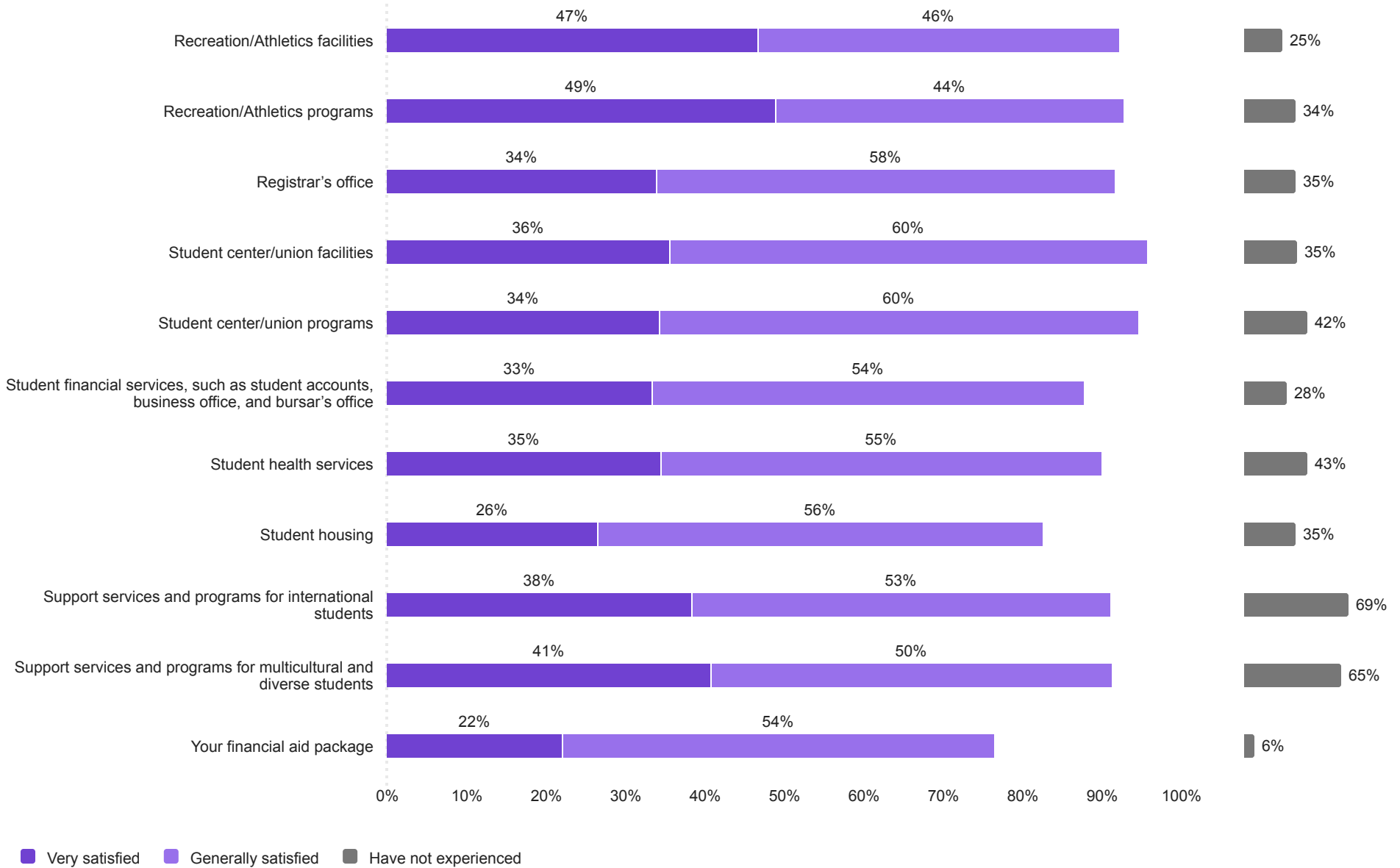
596 Responses



■ Very satisfied
 ■ Generally satisfied
 ■ Have not experienced

Quality of Campus Services and Facilities (continued)

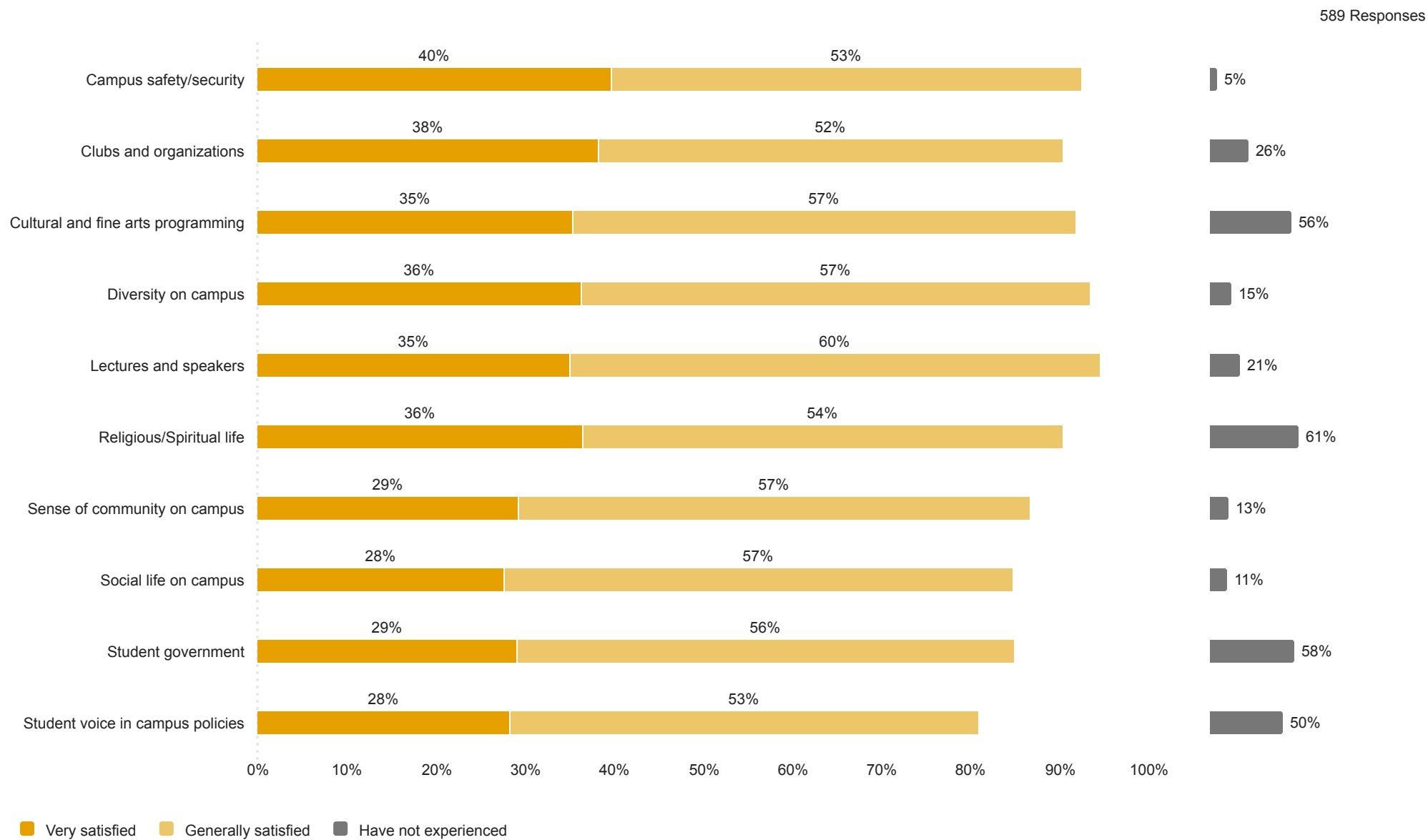
594 Responses



Quality of Campus Life

We asked your students to rate their satisfaction with the *quality of campus life* in ten areas.

- **Yellow Bars** - Shows the percentage of students who say they are *very satisfied* or *generally satisfied* with an aspect of campus life. These percentages exclude students who have not experienced that aspect of campus life.
- **Grey Bars** - Shows the percentage of students who *did not experience* that specific aspect of campus life.



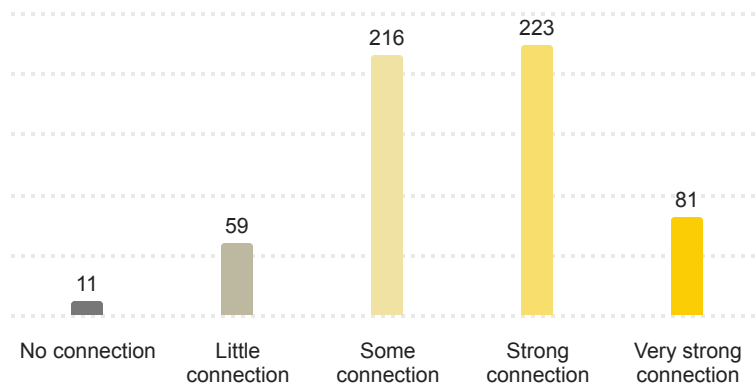
Connection and Satisfaction with Institution

We asked students to rate the strength of their connection to your institution on a 5-point scale:
 5=Very strong connection, 4=Strong connection, 3=Some connection,
 2=Little connection, 1=No connection

Overall Student Score Connection to Institution



Breakdown of Responses Connection to Institution



We asked students to rate their overall satisfaction with their education at your institution on a 5-point scale:
 5=Very satisfied, 4=Satisfied, 3=Neither satisfied nor dissatisfied,
 2=Dissatisfied, 1=Very dissatisfied

Overall Student Score Satisfaction with Education



Breakdown of Responses Satisfaction with Education

